

<p>PRIVACY POLICY CDISCOUNT TRANSPORT</p>

For us, Cdiscount, it is essential to ensure the confidentiality and respect of your Personal Data.

We protect your privacy by ensuring the protection, confidentiality, non-alteration, availability and security of the Personal Data you entrust to us through all our communication channels.

We make every effort to (i) provide you with clear and transparent information about how your Personal Data will be processed, (ii) apply the technical and organisational measures necessary to protect your Personal Data in accordance with applicable personal data protection law, (iii) retain your Personal Data only for the time necessary for the purposes of the processing determined.

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1. DATA CONTROLLER AND HIS DPO

Cdiscount is a public limited company with a share capital of €6,403,294.38, registered in the Bordeaux Trade and Companies Register under number B424059822, represented by Mr Emmanuel Grenier, in his capacity as Chairman and Chief Executive Officer and whose registered office is located at 120-126, Quai de Bacalan - 33067 BORDEAUX Cedex.

Cdiscount publishes the Cdiscount Transport service and the plateforme and, as such, processes your Personal Data in various ways as Data Controller.

The Cdiscount DPO ensures the conformity of the processing of personal data carried out by Cdiscount. You can contact him:

- or by email sent to informatique-et-libertes@cdiscout.com
- or by post addressed to Cdiscount, Personal Data Protection Officer, 120-126 quai de Bacalan 33000 BORDEAUX.

2. WHAT DATA ABOUT YOU IS COLLECTED ?

The information collected by Cdiscount includes :

- **Identity information** - this is the information we use to ensure that you are who you say you are. This includes: first name, last name, e-mail address, telephone number, etc.
- **Contact information** - this is the information we use for commercial prospecting purposes. This includes for example: telephone number, postal address, e-mail address, etc.
- **Device information** - this is the information we use to secure our network and improve our services and performance. This includes, for example: the IP address, the date and time of the visit, the duration of the visit on the platform.
- **Financial information** - this is the information necessary to pay for our services on our Platform. This includes for example: your bank details (RIB,...), your payment institution, etc.

3. WHY DO WE PROCESS YOUR DATA ?

Your Personal Data are processing for the following processing operations :

N° / REF	Principal purpose	Legal basis	Recipient
Data processing n°1	Management of the Cdiscount Transport service : <ul style="list-style-type: none">- Creation and management of Seller accounts ;- Management of Sellers requests and exchanges with Sellers ;- Administrative and accounting	Performance of the contract	<u>Intern Recipient :</u> <ul style="list-style-type: none">- Direction Cdiscount Transport- Administrative and Financial Department- Legal Department- Quality Service
			<u>Extern Recipient :</u> <ul style="list-style-type: none">- Service providers specialized in the management of Sellers' accounts ;

	management of Sellers accounts ;		<ul style="list-style-type: none"> - Service providers specialising in the transport and management of warehouses ; - Service providers specialising in customer relationship management ; - Service provider specialising in software publishing allowing collection of customer order and printing of transport labels ;
Data processing n°2	<p>Management of the relationship with Prospective Sellers</p> <p>Management of prospecting Prospective Sellers</p>	Legitimate interest	<p><u>Intern Recipient :</u></p> <ul style="list-style-type: none"> - Direction Cdiscount Transport <p><u>Extern Recipient :</u></p> <ul style="list-style-type: none"> - Service providers specialized in the management of Sellers' accounts ; - Service providers specialized in marketing campaign management ; - Service providers specialising in currency management ; - Service providers specialising in market analysis ;
Data processing n°3	Management of prospecting of Sellers	Legitimate interest	<p><u>Intern Recipient :</u></p> <ul style="list-style-type: none"> - Direction Cdiscount Transport <p><u>Extern Recipient :</u></p> <ul style="list-style-type: none"> - Service providers specialized in marketing campaign management ;

4. ARE MY PERSONAL DATA TRANSFERED OUTSIDE THE EU ?

As a general rule, you Personal Data are stored within the European Union.

Your Personal Data might be communicated for the purposes defined above to companies located outside the European Union and not having an adequate level of protection as regards the protection of personal data.

Before any Transfer of Personal Data outside the European Union, Cdiscount ensures to respect the guarantees required to secure such Transfers.

Upon simple request to our Data Protection Officer, we can provide you with more information about these Transfers of Personal Data as well as a copy of the document authorizing the Transfer of Personal Data outside the European Union.

5. HOW LONG DO WE KEEP YOUR DATA ?

Your Personal Data are collected and processed by Cdiscount for as long as necessary to carry out the processing operations referred above and to comply with legal requirements.

The main categories of Personal Data collected by Cdiscount are stored for the following durations :

Purposes of processing	Durée de conservation
Processing relating to Prospective Sellers	3 years from the Prospective Sellers last contact
Processing relating to Sellers	5 years from the end of the commercial relationship
Processing relating to Sellers accounting management	10 year from collection

6. HOW TO EXERCISE YOUR RIGHTS ?

For requests that reach the Data Protection Officer by email or post, please indicate the email address attached to your seller account (or use it in the case of an email) as well as your full name. In the event that you are unable to find the e-mail address attached to your seller account or in the event of serious doubts about your identity, additional information relating to your identity may be requested from you in accordance with Article 12 of the GDPR.

We will send you a reply within a maximum of one (1) month following the date of receipt of your request. This period may be extended by two (2) additional months depending on the complexity and number of requests.

For the sake of transparency and simplicity, you will find below a table summarizing your rights according to the different processing operations.

A glossary of key terms is available at the beginning of the document.

Your rights	Conditions	Data processing concerned
Right of access	-	All processing of personal data
Right to rectification	It is important to note that this right only applies if: <ul style="list-style-type: none"> - the personal data are no longer necessary for the purposes for which they were collected or otherwise processed; - you wish to object to the processing and there are no legitimate compelling reasons for the processing or if it is a processing operation carried out for the purpose of commercial prospecting; - the personal data have been unlawfully processed. 	All processing of personal data
Right to restriction of processing	It is important to note that this right only applies if: <ul style="list-style-type: none"> - you dispute the accuracy of your Data for the duration of time allowing us to verify the accuracy of the same, 	

	<ul style="list-style-type: none"> - you consider that we are processing your Data unlawfully and that you require that their use be limited rather than deleted, - we no longer need your Data for the purposes referred to in paragraph 3 but that they are still necessary for the establishment, exercise or defense of your legal rights, - in the event that you exercise your right to object during the period of verification as to whether the legitimate grounds we are pursuing prevail over yours. 	Processing operations based on the performance of the contract, your consent or our legitimate interest.
Right to erasure	In the event of a request to delete your Data, Cdiscount may nevertheless keep it in the form of an intermediate archive, for the time necessary to satisfy its legal, accounting and tax obligations.	Processing operations based on the performance of the contract, your consent or our legitimate interest.
Right to object	<p>You can exercise your Right to object regarding prospective processing.</p> <p>If you are concerned by :</p> <ul style="list-style-type: none"> - telephone prospection ; - email prospection (click on the link « unsubscribe ») 	Processing operations based on our legitimate interest.
Right to data portability	-	Processing operations based on your consent or the execution of the contract.
The right to formulate post-mortem guidelines	<p>You have the right to formulate specific and general post-mortem guidelines regarding the storage, deletion and communication of your Data.</p> <p>In the absence of any instructions, your heirs may contact Cdiscount to</p> <ul style="list-style-type: none"> - to access Data processing allowing "the organisation and settlement of the deceased's succession". - and/or to have your Account on the Platform closed and/or to oppose the further processing of your Data. <p>In any case, you have the possibility to inform us, at any time, that you do not wish, in the event of death, that your Data be communicated to a third party.</p>	All processing of personal data

The right of complaint	You can, at any time, file a complaint with the competent supervisory authority.	All processing of personal data
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7. SECURITY MEASURES

We undertake to implement appropriate technical and organisational measures to guarantee a high level of security.

These measures shall be defined taking into account the state of knowledge, the nature, scope, context and purposes of the processing operation as well as the risks identified.

In addition, our internal policies include a so-called “Privacy by design” procedure ensuring that all of our IT projects respect a high level of confidentiality and security for your Data. This procedure provides, for all projects, an analysis of the maturity of the latter with regard to issues relating to data protection and IT security.

Periodic audits and controls are carried out throughout the year by the DPO and IT security team to maintain this high level of requirement over time.

8. COOKIE MANAGEMENT

This section is dedicated to our cookie management policy on our website : <https://www.transport.cdiscount.com> (herein after the « Platform ») ;

It allows you to learn more about the origin and use of the navigation information processed during your consultation of our Platform.

8.1 What is a cookie ?

A cookie is a text file that requires permission to be placed on your navigation device by website you visit. There are widely used to make websites work more efficiently. Some of these cookies are necessary for the operation of the websites. Other cookies have the function of identifying you and, depending on your navigation, helping our teams to improve the Site.

A cookie can not give access to information about you that you do not want to share. A cookie has a lifespan and is deleted by your browser once it has expired. Only the issuer of a cookie may read or modify the information contained in it.

8.2 Purposes and type of cookies

Purposes of cookies :

Cookies necessary for the operation of the Platform (or « essential ») or « Functionality » cookies	These cookies are mandatory for the operation of the Platform and, as such, are exempted from obtaining consent.
« Audience measurement » cookies	These cookies are used to measure the audience of the Platform. In some cases, these cookies can be considered as « essential » for the provision of the

	service and thus can be exempted from obtaining consent.
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8.3 Liabilities related to cookies

- **Cookies from Cdiscount and its subcontractors**

Cdiscount is responsible for issuing and using cookies on the Platform. Certain type of cookies (« essential » or « audience measurement » cookies in some cases) are exempt from consent.

- **Cookies from third-Party cookies**

The issue and use of cookies by third-party on the Platform, are subject to the privacy policies of the third-parties. These cookies are not indispensable for browsing on the Platform.

8.4 Management of cookies placed on your device

In accord with Directive 2002/58/EC of 12 July 2002, Cdiscount collects your prior consent to the deposit of cookies, except for « essential » cookies and some « audience measurement » cookies.

You can choose, at any time, to express and modify your wishes regarding cookies, by the means described below.

- **Setting up your browser**

The configuration of each browser software is different. It is usually described in the help menu of your navigation software. We therefore invite you to read it. You will then be able to find out how to change your wishes regarding cookies.

Internet Explorer™	http://windows.microsoft.com/fr-FR/windows-vista/Block-or-allow-cookies
Safari™	https://support.apple.com/kb/PH19214?locale=fr_FR&viewlocale=fr_FR
Chrome™	http://support.google.com/chrome/bin/answer.py?hl=fr&hlrm=en&answer=95647
Firefox™	http://support.mozilla.org/fr/kb/Activer%20et%20d%C3%A9sactiver%20les%20cookies
Opera™	http://help.opera.com/Windows/10.20/fr/cookies.html

Warning: Any setting you may undertake on your browser software concerning the acceptance or refusal of cookies will be likely to modify your Internet browsing and your conditions of access to certain services requiring the use of these same cookies. For example, by refusing certain essential cookies you may no longer be able to place orders on our site. If you choose to refuse to save cookies in your terminal or if you delete the cookies saved there, we decline all responsibility for the consequences related to the degraded functioning of our services resulting from the impossibility for us to save or consult the cookies necessary for their functioning and that you would have refused or deleted.

- **Setting up your smartphone**

You can control the deposit of cookies directly from you smartphone :

IOS	https://support.apple.com/fr-fr/HT201265
Android	https://support.google.com/chrome/topic/3434352

- **Creation of an opposition list to the deposit of cookies**

To block the collection and use of information about you by advertising companies that want to offer you interest-based advertising, you can access the following sites :

- *The NAI unsubscription platform* <http://www.networkadvertising.org/choices/>
- *The EDAA unsubscription platform* <http://www.youronlinechoices.com/>
- *The DAA unsubscription platform* <http://optout.aboutads.info/?c=2&lang=EN>

This policy will be updated as necessary to meet the requirements of applicable data protection regulations. It shall be reviewed at least every three (3) years.

The 27th November 2020

Validated by the Cdiscount DPO

GLOSSARY

For a proper understanding of this privacy policy, here are some key concepts:

Cookies : A cookie is a small text file placed on the user's hard drive by the server of the visited site or by a third party server, it contains information about the navigation performed on this site.

Personal data : Any information that directly or indirectly identifies a natural person (for example, your name, e-mail address, billing information, telephone number).

Right of access : You have the right to ask us to confirm whether or not personal data concerning you are being processed and, if so, to access such data and:

- the reasons why we hold your personal data;
- the categories of data we hold;
- our use of your personal data;
- who has access to your personal data (and their location);
- where your personal data may be transferred;
- the length of time we keep your personal data;
- if you have not provided us with your personal data directly, how we obtained it;
- your rights under applicable laws and the possibility of limiting processing;
- the possibility of lodging a complaint with the competent supervisory authority; if we use your personal data for any automatic decision-making and how we proceed.

Right to erase : You have the right to ask us to delete any personal data concerning you.

Right to limitation : You have the right to ask an organization to temporarily freeze the use of some of your Data, particularly during the examination of your request to exercise another right.

Right of objection : You may at any time object to the use of some of your Data by an organization by stating reasons related to your particular situation.

Right to portability : You may request the communication of part of the Data you have provided us in a machine-readable format but also the transmission of this Data to a third party of your choice.

Right of rectification : You may request the rectification of inaccurate or incomplete information about yourself (e.g. an incorrect address).

Purpose : The purpose refers to the main purpose pursued when processing your Personal Data. Your Personal Data is used for specific, explicit and legitimate purposes.

Basis of the treatment : To process your Personal Data Cdiscount has the following legal bases :

- **Contract performance** : we process your Personal Data when it is necessary for the performance of the contract concluded with you or for the performance of pre-contractual

measures taken at your request. For example, to make the payment, you will be asked for your bank details.

- **Compliance with a legal obligation** : the processing of your Data may be imposed on us by the legislator. For example, the fight against terrorism

- **Our legitimate interest** : the processing of your Data may be necessary to pursue our legitimate interest, including ensuring that the sales experience is improved and that our business prospers.

Person concerned : This privacy policy applies to you if you are :

- Seller, i.e. the person who has created an account on the platform and who subscribed to the Cdiscount Transport service,

- Prospect Seller of Cdiscount i.e. not having created an account on the platform.

Data controller : this is the natural or legal person, public authority, department or other body which, alone or jointly with others, determines the purposes and means of the processing. Cdiscount is for the most part responsible for most of these processing operations.

Processing : any operation or set of operations performed or not performed using automated processes and applied to Personal Data, such as collection, recording, organization, structuring, storage, adaptation or modification, extraction, consultation, use, communication by transmission, dissemination or any other form of making available, matching or interconnection, limitation, deletion or destruction.

Transfer of Personal Data : Any communication, copy or movement of Personal Data intended for processing in a third country